

Bon Voyage Terms and Conditions

1. To enter you must be aged 18 or over and live in Great Britain (Scotland, England and Wales) or Northern Ireland. Employees and officers of Jet2holidays (“Jet2holidays”), Jet2.com Limited (“Jet2.com”), Jet2 plc or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter.
2. The promotion distribution period begins on 1 May 2024 and closes on 30 April 2025 (the ‘Promotion Period’).
3. The winners will be required to confirm acceptance of their prize by 31st May 2025 the “Claim by Date”). If a prize is not claimed by the Claim by Date, it shall be deemed forfeited.
4. Information on how to enter forms part of these conditions of entry. Participation in this promotion constitutes acceptance of these conditions of entry.
6. **HOW TO ENTER:** To enter, purchase a Jet2.com Bon Voyage Discovery bag from the Jet2shop range on board one of our aircraft during the Promotion Period. Jet2.com Bon Voyage Discovery bags containing winning tickets will be fairly and randomly distributed amongst stocks of single regular Jet2.com Bon Voyage Discovery bags.
7. **HOW TO CLAIM:** If on opening your Jet2.com Bon Voyage Discovery bag, you find that you have found one of Jet2.com golden tickets, then either call the phone number (during office hours only) or send an email to the address that is printed on the back of the golden ticket to find out how to claim your prize. **Keep this ticket as we will require it to validate your claim.** When you call, you will be asked to answer a series of verification questions including the unique code on the ticket plus the date and location of purchase of the Bon Voyage Discovery bag. If entrants are unable to pass the verification checks, it will be at the discretion of Jet2.com as to whether a prize is issued.

THE PRIZES:

There are 26 prizes in total, which are:

- 1 x Jet2holiday voucher worth £5,000
- 20 x Beauty Hampers
- 5 x Beauty Products

JET2HOLIDAY VOUCHER TERMS

8. The voucher must be redeemed by 31st May 2025. If the voucher is not redeemed by this date, it will be deemed forfeited and Jet2holidays reserves the right to award a prize to another randomly selected entry.
20. The voucher entitles the prize winner to £5,000 discount off any Jet2holiday from any of our UK departure airports, subject to our flying schedule.
21. Valid on new holidays only, travel to be taken from 1st May 2024 and all travel to be completed by 30th October 2025.
22. The voucher may only be used once.
23. There must be a minimum of 2 adults on the booking.

24. Customer must be aged 18 years or over to place a booking.
25. Booking must be made via the Jet2holidays contact centre.
26. Where applicable, the discount can be used in conjunction with any money off discount which is automatically applied to bookings on www.jet2holidays.com and/or the Jet2holidays app (as applicable) subject to the terms of that promotion. For clarity, the discount cannot be used in conjunction with any other manually applied discount or offer.
27. If flight dates or passenger names are changed by the customer following the original booking, the discount will no longer apply, and the full balance shall be payable.
28. Prices shown on our websites and in our advertising are subject to change without prior notice and are only guaranteed when your booking is confirmed.
29. Jet2holidays reserves the right to amend or cancel the flights for any reason without prior notice. Please note that flight schedules are not guaranteed.
30. The voucher is non-transferable and may not be exchanged for cash. The prize may only be taken by the prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking, subject to the maximum number of passengers specified within the prize details. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking you cannot make any amendments.
31. If the total cost of the holiday that the winner selects totals less than £500, the winner shall not be entitled to the difference and that additional amount shall be forfeited. If the winner would like to choose a holiday which totals more than £500, they shall be responsible for paying the difference in cost.
32. All passengers must have a valid passport to travel and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.
33. All other terms and conditions as per the Jet2holidays website apply (see <https://www.jet2holidays.com/terms-and-conditions>).
34. The prize is subject to these terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. The holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. Where the holiday booked using the Prize exceeds the value of the voucher it shall be subject to the Terms and Conditions. In the event of any conflict between the Terms and Conditions, and these prize draw terms and conditions, these prize draw terms and conditions will take precedence.
35. Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with alternative property/destination/transfers/travel dates at any time, to the equivalent prize value, or at its discretion, the cash value of the prize or element of the prize being substituted.

BEAUTY HAMPER TERMS

36. Each Beauty Hamper has a value of £250 and will contain products from the following brands: Sand & Sky, Coco & Eve, Morphe, INC.redibles, Egyptian Magic, Tan Luxe, Gatineau, Skin Generics, Hello Sunday. These will be provided by On the Mark Consultancy Limited. Any queries or complaints relating to the products contained in the Beauty Hamper, should be directed to On the Mark Consultancy Limited.
37. The prizes are non-transferable and may not be exchanged for cash. Prizes are subject to availability.
38. Jet2.com reserves the right to provide substitute prize(s) of similar value should the specified prize(s) become unavailable for any reason.
39. All prizes are provided on an "as-is" basis and without warranty from Jet2.com (although please note, certain products may benefit from a warranty provided by the third-party retailer or manufacturer). Insofar as permitted by law, Jet2.com will not accept any liability for or arising from the prizes and any complaints should be raised directly with the Supplier.

BEAUTY PRODUCT TERMS

40. The Beauty Product prizes are: Dyson Air Wrap, Dyson Supersonic Origin Hairdryer, GHD Original, GHD Original, GHD Original. Provided by On the Mark Consultancy Limited. Any queries or complaints relating to the Beauty Products, should be directed to On the Mark Consultancy Limited.
41. The prizes are non-transferable and may not be exchanged for cash. Prizes are subject to availability.
42. Jet2.com reserves the right to provide substitute prize(s) of similar value should the specified prize(s) become unavailable for any reason.
43. All prizes are provided on an "as-is" basis and without warranty from Jet2.com (although please note, certain products may benefit from a warranty provided by the third-party retailer or manufacturer). Insofar as permitted by law, Jet2.com will not accept any liability for or arising from the prizes and any complaints should be raised directly with the Supplier.

GENERAL TERMS

44. All winning Bon Voyage Discovery bags have been made available to be won in a fair and random process. Packing of the bags will be done in batches of 3,000 units, with the winning tickets being distributed randomly throughout.
45. Winners' details will be used to administer the promotion. Details will be used in accordance with the Jet2.com privacy policy (see <http://www.jet2.com/privacy>).
46. Jet2.com accepts no responsibility for late, incomplete, incorrectly submitted, corrupted or misdirected claims or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise. For the avoidance of doubt, it is the responsibility of the participant to check junk/spam to ensure they are in receipt of promotional communication. Jet2.com is not responsible for an entrant making a late claim on their win if this email is missed for any reason.
47. If a winning ticket is found by a person under the age of 18, the prize must be claimed by their parent or legal guardian in the above manner.

48. Where Jet2.com or Jet2holidays makes any changes to the prizes (including dates of travel), no compensation or cash equivalent will be available. Jet2.com and Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage entrants or accompanying passengers suffer as a result of entering the prize draw provided that nothing in these terms shall exclude or limit the liability of Jet2.com or Jet2holidays in relation to personal injury or death caused by Jet2.com or Jet2holidays' negligence or for fraud.
49. Transferability of winning ticket: Winning tickets must not be sold for commercial gain in any way, including on online auction sites. If Jet2.com becomes aware that a winning ticket has been made available for sale, bought or sold, Jet2.com reserves the right to refuse to redeem the winning ticket without payment of compensation to the entrant who submits the relevant winning ticket for verification as a valid win.
50. If for any reason a prize is not available, Jet2.com reserves the right to substitute another prize for it, in its sole discretion, of equal value.
51. If for any reason any aspect of this promotion is not capable of running as planned, or there is any cause beyond the control of Jet2.com which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, Jet2.com may in its sole discretion cancel, terminate, modify or suspend the promotion, or invalidate any affected entries.
52. If a winning entry is deemed not to comply with these conditions of entry, the entry will be disqualified. Jet2.com may refuse to award a prize in the event of any entrant's fraud, dishonesty, breach or non-entitlement under these Terms & Conditions or seek recovery of its value if the prize(s) has/have been awarded.
53. Provided no objection is received, the surname and county of the winners will be made available to anyone who requests them by writing to Jet2.com within 3 months of the Claim by Date. Winners may request, when claiming their prize, that their surname and county are not published or request for the amount of information being published to be reduced. Without prejudice, Jet2.com will provide this information to the Advertising Standards Authority on reasonable request.
54. If any provisions of these Terms & Conditions are judged to be invalid, illegal or unenforceable, this will not affect or impact the continuation in full force and effect the remainder of the provisions.
55. In the event of a discrepancy between these Terms & Conditions and the details in any promotional material, the details in the Terms & Conditions will prevail.
56. By entering, you will be deemed to have agreed to be bound by these Terms & Conditions.
57. These terms and conditions are governed by English Law and shall be subject to the exclusive jurisdiction of the English Courts.